Trader

Privacy Policy iTrader Global Limited



Amendments and Changes

Privacy Policy

Date	Item/ Section	Changes	Version
2025.11.05		Initial Publication	1.0

Privacy Policy

1. General Provisions

- 1.1. This Privacy Policy (hereinafter referred to as the "Policy") sets forth the terms under which iTrader Global Limited with a License number L15962/ITGL and registered address of Hamchako, Mutsamudu, Autonomous Island of Anjouan, Union of Comoros (hereinafter referred to as the "Company") collects, processes, uses, transfers, and stores personal information required for accessing, registering, and opening challenge accounts on the Company's platform at https://www.itrader.global (hereinafter referred to as the "Platform"), in order to provide its services (hereinafter referred to as the "Services").
- 1.2. The right to make amendments to this Policy belongs solely to the Company, acting as the service provider (hereinafter referred to as the "Service Provider"). Any updates or changes will be officially announced through the Company's website.
- 1.3. This Policy has been developed in accordance with the Constitution of the Union of the Comoros, the Commercial Code, the Data Protection and Privacy Law, and all other applicable laws and regulations of the Union of the Comoros.

2. Collection of User Information

- 2.1. By accepting this Policy, the user agrees to the collection, processing, use, transfer, and storage of the following personal data:
 - 2.1.1. Registration information: full name, gender, nationality, phone number, and email address.
- 2.2. When a user successfully registers on https://www.itrader.global and completes payment for the evaluation account, login credentials (username and password) will be sent to the user's registered email within 1 to 5 minutes.
- 2.3. The user is responsible for maintaining the security of all personal information used to access https://www.itrader.global and the MetaTrader 5 and cTrader trading platforms, including their account username, password, and email address. The user shall not disclose or share this information with others, send it to third parties, register on or access suspicious links or websites, or engage in any other actions that may compromise security.

3. Processing and Use of User Information

- 3.1. By accepting this Policy, the user agrees that the Company may process and use their personal data for the following purposes:
 - 3.1.1. To verify the accuracy of the user's personal information and confirm their identity.
 - 3.1.2. To identify the user's access location and device used to reach the platform, and to manage account registration accordingly.
 - 3.1.3. To enhance the quality and accessibility of services, improve the user experience, introduce new features, and generate research and statistical data.
 - 3.1.4. To provide information related to services, advertisements, promotions, discounts, updates, and other relevant notifications.
 - 3.1.5. To verify and confirm the user's trading history and, when appropriate, share anonymized trading performance (e.g., account balance and success) with the public to inspire others.
 - 3.1.6. To implement appropriate technical and organizational measures to prevent unauthorized access, leakage, or loss of personal data.
 - 3.1.7. To fulfill legal obligations related to anti-money laundering (AML) and counter-terrorist financing (CTF), including the reporting of suspicious transactions to relevant authorities.

3.1.8. To detect, prevent, investigate, and resolve any fraudulent, suspicious, or disputed transactions in accordance with applicable laws.

4. Transfer of User Information

- 4.1. The Service Provider may transfer the user's personal data under the conditions and scope specified in this Policy, only if such transfer is permitted by applicable law. Specifically:
 - 4.1.1. Login credentials required to access MetaTrader 5 and cTrader platforms may be transferred.
 - 4.1.2. If required by law or by a request from a competent authority, the data may be shared with government agencies or legal entities in accordance with applicable legislation.

5. Storage and Protection of User Information

- 5.1. The Service Provider undertakes not to collect, process, or use the user's personal information without consent, except as permitted under applicable laws regarding the collection and protection of personal data. The Company will store user data securely for a period of 10 years from the date of registration.
- 5.2. If a user wishes to access, correct, or delete their personal data, or has any concerns regarding the use of their information, they may submit a request to the Company via email at support@itrader.global

6. Liability

- 6.1. If personal data is collected, processed, used, or transferred in violation of this Privacy Policy or relevant laws, the Service Provider shall be liable in accordance with applicable legislation.
- 6.2. The service provider shall not be liable for the following risks:
 - 6.2.1. Any electronic attacks on the service provider's system, as well as any other potential future risks beyond the service provider's control;
 - 6.2.2. Any unauthorized use of the user's account by third parties, or any fraudulent transactions or cyberattacks, resulting from the user's failure to ensure the security of their own information.

7. Force Majeure

7.1. The service provider shall not be liable for any losses incurred during periods when the operation of https://www.itrader.global is interrupted, temporarily suspended, or under maintenance due to circumstances beyond its control, including but not limited to natural disasters such as floods, earthquakes, extreme weather conditions, fires, wars, uprisings, riots, epidemics, accidents of any kind, government actions, decisions, sanctions, communication or power outages, equipment or software failures, or hacker attacks. The service provider shall not be held responsible for any damages sustained until normal operations are restored.

8. Other Provisions

- 8.1. Any disputes or disagreements that may arise between the parties in connection with this Privacy Policy shall first be resolved through mutual negotiation. If an amicable settlement cannot be reached, the dispute shall be resolved in accordance with the laws of the Union of the Comoros.
- 8.2. Any matters not covered by this Privacy Policy shall be governed by the applicable laws and regulations currently in force in the Union of the Comoros.

www.itrader.global support@itrader.global