

# PRIVACY POLICY ITRADER GLOBAL PTY LTD





Date	Item/ Section	Changes	Version
2025.05.05		Initial Publication	1.0



# **Privacy Policy**

## 1. General Provisions

1.1. This Privacy Policy (hereinafter referred to as the "Policy") sets forth the terms under which iTrader Global Pty Ltd with an ACN of 686 857 198 and registered address of Level 1, 256 Rundle Street, Adelaide, SA 5000 (hereinafter referred to as the "Company") collects, processes, uses, transfers, and stores personal information required for accessing, registering, and opening evaluation accounts on the Company's platform at <a href="https://www.itrader.global">https://www.itrader.global</a> (hereinafter referred to as the "Company") collects, processes, uses, transfers, and stores personal information required for accessing, registering, and opening evaluation accounts on the Company's platform at <a href="https://www.itrader.global">https://www.itrader.global</a> (hereinafter referred to as the "Services").

1.2. The right to make amendments to this Policy belongs solely to the Company, acting as the service provider (hereinafter referred to as the "Service Provider"). Any updates or changes will be officially announced through the Company's website.

1.3. This Policy has been developed in accordance with the Constitution of Australia, the Corporations Act of 2001, the Privacy Act of 1988, and other applicable legal acts.

#### 2. Collection of User Information

2.1. By accepting this Policy, the user agrees to the collection, processing, use, transfer, and storage of the following personal data:

2.1.1. Registration information: full name, gender, nationality, phone number, and email address.

2.2. When a user successfully registers on <u>https://www.itrader.global</u> and completes payment for the evaluation account, login credentials (username and password) will be sent to the user's registered email within 1 to 5 minutes.

2.3. The user is fully responsible for securing their login credentials and account data, including those used to access the Platform and all associated software.

2.4. The user must not disclose or share their credentials with others or interact with suspicious links, websites, or platforms that may compromise their account security.

#### 3. Processing and Use of User Information

3.1. By accepting this Policy, the user agrees that the Company may process and use their personal data for the following purposes:

3.1.1. To verify the accuracy of the user's personal information and confirm their identity.

3.1.2. To identify the user's access location and device used to reach the platform, and to manage account registration accordingly.

3.1.3. To enhance the quality and accessibility of services, improve the user experience, introduce new features, and generate research and statistical data.

3.1.4. To provide information related to services, advertisements, promotions, discounts, updates, and other relevant notifications.

3.1.5. To verify and confirm the user's trading history and, when appropriate, share anonymized trading performance (e.g., account balance and success) with the public to inspire others.

3.1.6. To implement appropriate technical and organizational measures to prevent unauthorized access, leakage, or loss of personal data.

3.1.7. To fulfill legal obligations related to anti-money laundering (AML) and counter-terrorist financing (CTF), including the reporting of suspicious transactions to relevant authorities.

3.1.8. To detect, prevent, investigate, and resolve any fraudulent, suspicious, or disputed transactions in accordance with applicable laws.



# 4. Transfer of User Information

4.1. The Service Provider may transfer the user's personal data under the conditions and scope specified in this Policy, only if such transfer is permitted by applicable law. Specifically:

4.1.1. Login credentials required to access MetaTrader 5 and cTrader platforms may be transferred. 4.1.2. If required by law or by a request from a competent authority, the data may be shared with government agencies or legal entities in accordance with applicable legislation.

# 5. Storage and Protection of User Information

5.1. The Service Provider undertakes not to collect, process, or use the user's personal information without consent, except as permitted under applicable laws regarding the collection and protection of personal data. The Company will store user data securely for a period of 10 years from the date of registration.

5.2. If a user wishes to access, correct, or delete their personal data, or has any concerns regarding the use of their information, they may submit a request to the Company via email at support@itrader.global.

# 6. Liability

6.1. If personal data is collected, processed, used, or transferred in violation of this Privacy Policy or relevant laws, the Service Provider shall be liable in accordance with applicable legislation.

6.2. The Service Provider shall not be liable for any loss or damage resulting from the user's own negligence, such as sharing credentials, registering on suspicious websites, or any other actions that compromise their account security.

## 7. Governing Law

7.1. Any disputes that may arise in relation to this Privacy Policy shall be resolved in accordance with the laws of Australia. In the event of a disagreement, the parties shall first seek to resolve the matter through mutual understanding. If resolution cannot be reached, the dispute shall be settled by a competent court in accordance with the laws of Australia.

# 8. Other Provisions

8.1. Any disputes or disagreements that may arise between the parties in connection with this Privacy Policy shall first be resolved through mutual negotiation. If an agreement cannot be reached, the dispute shall be resolved in accordance with the laws of Australia.

8.2. Any matters not covered by this Privacy Policy shall be governed by the applicable laws and regulations currently in force in Australia.